

**The Camera Box Portrait Frequently Asked Questions**  
**Revised 2/2013 - Information subject to change without notice**

***Where do you take family portraits?***

We can take family portrait groups either on-location or in the studio.

***Do you take outdoor family portraits?***

Yes. Outdoor portraits are a beautiful way to photograph your family.

***What is the best time of year to take outdoor photos?***

We recommend late Spring, early Summer, or Fall. Winter is not a good time for outdoor portraits because the trees are bare and there is very little color outdoors. It is also quite cold.

***Where do you take your outdoor portraits?***

If you have a specific location in mind we usually can accommodate your request. If you have no preference for an outdoor setting, we will work at a local park near the studio.

***What is the largest number of people that you can accommodate in the studio?***

We have taken groups up to 15 people in the studio. For larger groups we recommend going on location.

***What can we do to prepare for a family portrait?***

First, decide if you want a formal or a casual look. Formal portraits are timeless and require that members of the family dress appropriately. Coordinating (but not necessarily matching) clothing is a good idea. For casual photos, dress down and have fun! Jeans and sweaters work well, or go with a "theme" look. Take some time to plan your clothing before coming in for your portrait.

***Do you have different backgrounds available for family group portraits?***

Yes. We will recommend a background for your group in the studio. Your suggestions are always welcome.

***Do we get proofs from our family portrait sitting?***

If you are photographed in the studio we will show you digital previews immediately after the session. From these previews you may make your portrait order selections. If you prefer, we can post your previews to our website so that you may make your ordering decisions at home and order at your convenience.

***May I have the digital files from my portrait session?***

We offer both a digital option that includes your digital files plus a release license or a traditional print option that includes prints but not digital files.

***How much are your portrait fees?***

Our sitting schedule varies depending on the location of the session. You may download a copy of our complete price list from our web site.

***Do you require appointments for portrait sittings?***

Yes, all sittings are by appointment only. Please call (717) 761-2017 to schedule an appointment.

***Do you take children's portraits?***

Yes. We can photograph children at any age, but we recommend that they be at least three months old before you bring them to the studio for a portrait.

***Will my finished portraits be retouched?***

Yes, unless the particular package you select includes images that are specified as "unretouched."

***Can you use digital retouching to "switch heads" or improve expressions in group photographs.***

Yes, if necessary. In a group of 10 people, one bad expression can spoil an otherwise beautiful photo. In those cases we can, on request, use digital techniques to substitute an image from another picture that we took during the same session. This technique works very well in many but not all cases. There is an extra charge for this service, however it is often worth the small extra cost to have a picture that you really love.

***Do you photograph Pets?***

Yes. We can photograph your pet or pets alone (we have special prices just for pets), or you can include them in your family portrait. There is no extra charge for this.